

ORGANISATIONAL PERFORMANCE REPORT APRIL 2022 – JUNE 2022



REPORT OF THE CHIEF FIRE OFFICER

For Information

1. PURPOSE OF REPORT

- 1.1 To appraise Members on the performance of the Brigade against our Corporate Performance Indicators for the period 1st April 2022 to 30th June 2022.
- 1.2 To provide Members with information on the Brigade's performance trends.

2. RECOMMENDATIONS

- 2.1 That Members note the progress made to date as outlined in the report at Appendix 1.
- 2.2 That Members consider whether it is necessary to report to the Fire Authority on any issues raised.

3. BACKGROUND

- 3.1 A fundamental part of Performance Management is to demonstrate how well public bodies are performing and whether they are providing value for money.
- 3.2 The attached report provides members with details of how the organisation has performed between April and June 2022. It has been developed in line with the organisations Corporate Goals, Objectives and Outcomes that are underpinned by the approved corporate suite of indicators.

4. PERFORMANCE

- 4.1 The attached report at Appendix 1 provides Members with an overview of the Brigade's performance for the period 1st April 2022 to 30th June 2022.
- 4.2 Page four provides Members with the Performance for the Brigade at a Glance, for the period 1st April 2022 to 30th June 2022.

- 4.3 Pages six to nineteen give a high level view of Cleveland Fire Brigade's performance, its direction of travel and provides comparison to national performance where this information is available.
- 4.4 Page twenty one provides Members with a summary of the level of service demand for Emergency Response incidents and associated prevention and protection activity in terms of Safer Home Visits conducted and Audit Inspections of Industrial and Commercial premises.
- 4.5 Between 1st April 2022 and 30th June 2022, the Brigade attended 2887 emergency response incidents which is an increase of 15% (380 incidents) compared to the 5-year average for the equivalent period. There have been increases of: 39% (80) in Primary Fires, 30% (330) Secondary Fires, 14% (2) Out of Area incidents, and 0.5% (4) for all False Alarm incidents. Within the False Alarms, Automated False Alarms have reduced by 15% (37) whilst False Alarm Good Intent and Malicious incidents have increased by 6% (29) and 39% (12) respectively. Reductions have been seen in Special Services, reducing by 9% (35).
- 4.6 During this period, the Brigade attempted to carry out 9871 and completed 5394 Safer Home Visits and 356 Fire Safety Audit Inspections of non-residential buildings.
- 4.7 **Safer Stronger Communities**
Pages twenty five to fifty six provide details of performance for the period for the strategic goal of Safer Stronger Communities.
- 4.8 Page twenty six provides a dashboard summary of how the areas within this strategic goal are performing in comparison to the previous year, the 5-year average and the current target.
- 4.9 Pages twenty seven to fifty six provide Members with the summary tables for the corporate indicators comparing the performance of the equivalent period in 2021/22, the 5-year average and current year targets.
- 4.10 **Professional, Proud and Passionate People**
Pages fifty seven to sixty nine provide details of performance for the period for the strategic goal of Professional, Proud and Passionate People.
- 4.11 Page fifty eight provides a dashboard summary of how the areas within this strategic goal are performing in comparison to the previous year, the 5-year average and the current target.

- 4.12 Pages fifty nine to sixty nine provide Members with the summary tables for the corporate indicators comparing the performance of the equivalent period in 2021/22, the 5-year average and current year targets.
- 4.13 **Efficient, Sustainable Resources**
Pages seventy to seventy three provide details of performance for the period for the strategic goal of Efficient, Sustainable Resources.
- 4.14 Page seventy one provides a dashboard summary of how the areas within this strategic goal are performing in comparison to the previous year, the 5-year average and the current target.
- 4.15 Pages seventy two to seventy three provide Members with the summary tables for the corporate indicators comparing the performance of the equivalent period in 2021/22, the 5-year average and current year targets.
- 4.16 **Emergency Response Standards**
In 2018 a suite of Emergency Response Benchmarks that moved away from the traditional risk-based benchmarks to a standard benchmark for building fires based on equal entitlement covering all areas of the Brigade area were introduced. These benchmarks are reported under the respective corporate outcomes within the report.
- 4.17 To ensure transparency within our Emergency Response activities, pages seventy five to eighty three of the appended report provides ELT with a consolidated summary of all the Emergency Response Standards utilised by the Brigade including Fire Control Call Handling, Crew Reaction Times and Operational Response Standards.

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